

Privacy notice document



Introduction

Xander Wealth LTD take privacy and regulation of data seriously & comply with all laws related to handling and processing data.

This Privacy notice includes the following information.

- Who we are
- What services the notice applies to (eg website, software, purchases, subscription, etc)

Please read the policy carefully and contact us with any questions or concerns about our privacy practices.

Who we are?

Xander Wealth LTD, 16 Lower Brunswick Street, Leeds, LS2 7PU

Email: contact@xanderwealth.com

Phone: 0113 4931899

The ultimate data controller is Mr Kristian Wilkinson FCMI, Director

What information do we collect?

When conducting the business of commercial finance brokering, we may collect data from both applicants and business partners, which may include but not limited to:

Names and addresses of people and businesses in relation the to application as well as telephone numbers, email addresses, IP addresses, ID, business plans, utility bills, bank statements, and other documents to support any application or partnerships.

We may collect data via various means (eg when a user registers an application via our website, or uses our services, completes a contact form, signs up to a newsletter, or contacts us in writing by email or phone)

All of the sensitive data we collect is stored digitally on a secure system which has primary & secondary backups in place.

How do we use personal information?

Your data may be used for service and business-related purposes. For example, this may include things like:

- personalisation of content, business information or user experience



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- account set up and administration
- delivering marketing and events communication
- internal research and development purposes
- providing goods and services
- legal obligations (eg prevention of fraud)
- meeting internal audit requirements
- matching your application to specific lender criteria
- communicating with you in relation to a finance application
- assessing affordability
- in line with our know your customer & due diligence process
- to prevent money laundering

What legal basis do we have for processing your personal data?

The relevant processing conditions contained within the GDPR.

- consent
- contract
- legitimate interests

We will only process your data with your consent. You have the right to ask us to remove your data from our systems at any time.

When do we share personal data?

We will treat personal data confidentially, however we may share your data with other lenders and finance companies whom we have partnerships with in order to ensure we get the best possible match for your application.

We take precautions to ensure the partners we work with comply with data protection laws and regulation.

Where do we store and process personal data?

Our servers are based in the UK & Germany. We do not transfer data outside the European Economic Area.

How do we secure personal data?

Our approach to data security and the technologies and procedures we use to protect personal information include the following measures:

- primary & secondary back ups to prevent accidental loss and ensure efficient disaster recovery
- secure passwords & user accounts to prevent unauthorised access, use, destruction or disclosure
- only specific trained staff have permission to access our systems to restrict access to personal information

- regular security reviews are conducted on privacy impact in accordance with the law and our business policies
- all staff are trained on data security
- we manage third party risks, through use of contracts and security reviews

How long do we keep your personal data for?

We will keep your data on our systems for a maximum of 6 years from the last time we processed it in relation to your application. Unless you request deletion before this time.

We will delete it entirely from our systems.

Your rights in relation to personal data

Under the GDPR, we respect the right of data subjects to access and control your personal data. You have rights to:

- access your personal information
- correction and deletion
- withdrawal of consent
- restriction of processing and objection
- lodging a complaint with the Information Commissioner's Office

Individuals can exercise their rights by contacting us in writing or by email. We may require you to prove your identity before making any amends to your data. We may refuse to amend your data if in connection with fraud or money laundering or if we are required to keep by law.

Use of automated decision-making and profiling

We may use your data in relation to credit scoring but will specifically notify before we do so. This may be used in scenarios of decision making in relation to credit applications.

How to contact us?

You can get in touch if you have questions or concerns about our privacy practices, your personal information, or if you wish to file a complaint. You can contact us by email, postal mail, or telephone on the contact details shown in the 'who we are' section of this notice.





Use of cookies and other technologies

See our privacy policy on our website for further details on cookies.

<https://xanderwealth.com/privacy-and-data-protection-policy/>

Linking to other websites / third party content

We may link to third parties on our website, such as facebook & organisations which we are affiliated. This is not endorsement of those organisations. If we receive remuneration from any third parties, this will be specified in our contracts with each applicant.



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